



BENEFITS SUPPORT TAILORED DIRECTLY TO YOU

DISCOVER HOW ASK CHARLIE CAN HELP YOU TODAY!

At Ask Charlie, we know navigating employee benefits can be complex and overwhelming. That's why our team is committed to supporting you throughout the entire process, helping you maximize your offerings and fully understand your benefits.

OUR BENEFITS EXPERTS

- + Explain the value and functionality of your benefits
- + Help locate in-network providers
- + Navigate your billing issues and assist in resolving insurance claims
- + Facilitate your pre-authorizations and support appeal options
- + ...and other benefits-related concerns!

ON-DEMAND EXPERT SUPPORT

Our licensed experts are here to answer any benefit questions you have, including, but not limited to:

- + Medical, Dental, and Vision
- + Voluntary Benefits, Life & Disability
- + HSAs, FSAs, and EAPs

PROVIDED BY



This material is for general information only and should not be considered as a substitute for legal, medical, tax and/or actuarial advice. Contact the appropriate professional counsel for such matters. These materials are not exhaustive and are subject to possible changes in applicable laws, rules, and regulations and their interpretations.

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LET US HELP! Ask Charlie Advocacy Center

Monday–Friday:

6:00 AM to 4:00 PM PST

7:00 AM to 5:00 PM MT

8:00 AM to 6:00 PM CST

9:00 AM to 7:00 PM EST

Email: Sonsray.Askcharlie@imacorp.com

Phone: **855-681-7558**

Please note that our emails could be mistakenly placed in your spam folder. Kindly check and mark us as "Not Spam" to receive all important communications.