



# Advocating for Your Benefits Support Needs

Discover How Charlie Can Help You Today!



Charlie's personalized benefits support provides a team of dedicated advocates to help you and your covered family members maximize your benefits, alleviating the overwhelming process of navigating the complex world of employee benefits.

## A Line of Support at Your Fingertips

At Charlie, our team of licensed experts are available to answer benefit questions you may have, from:

- + Medical, Dental and Vision
- + Voluntary Benefits, Life & Disability
- + HSAs, EAPs
- + And more!



**Let us help!**

**Ask Charlie Advocacy Center**

**M-F 8AM to 6PM CST**

EMAIL: [Sonsray.AskCharlie@imacorp.com](mailto:Sonsray.AskCharlie@imacorp.com)

PHONE: **855-681-7558**



## Our Benefits Experts

- + Explain the value and functionality of your benefits
- + Help locate in-network providers
- + Navigate your billing issues and assist in resolving insurance claims
- + Facilitate your pre-authorizations and support appeal options

...and other benefits-related concerns!

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